



PRODUCT WARRANTY INNOVATION

Product must be inspected prior to installation for visible defects or variation (colour, quality) to that ordered.

Once installed warranty will apply only to defective product.

Any variations in product will be deemed to have been accepted if installed

A 10 percent colour variation from sample to supplied product is considered acceptable.

Where NFD has provided installation services any improper installation or workmanship will be warranted for 1 year from date of installation.

Where NFD has not provided installation services any improper installation or workmanship is to be directed to the providers of the installation contractors and will not be the responsibility of NFD.

WARRANTY PERIODS:

Note: The warranty period will not be changed once a complaint has been recognized and resolved.

25 YEAR RESIDENTIAL WARRANTY

National Flooring Distributors warrants that the quality vinyl plank Innovation will be from date of purchase

- Free from manufacturing defects for the above stated warranty period
- Impervious to 'wear through' when installed and maintained according to instructions and subjected to normal residential wear and tear.
- Stain resistant to most common household products

15 YEAR COMMERCIAL WARRANTY

National Flooring Distributors warrants that the quality vinyl plank Innovation will be from date of purchase

- Free from manufacturing defects for the above stated warranty period
- Impervious to 'wear through' when installed and maintained according to instructions and subjected to normal commercial wear and tear.
- Stain resistant to most common household and commercial products

CLAIMS

- Warranty applies to original purchaser only.
- Proof of purchase is required for all claims
- Claims for wear must show a minimum 1 inch diameter
- Guarantee is pro rated based on amount of time floor has been installed.
- To file claim under warranty contact authorized dealer where product was purchased

EXCLUDED FROM WARRANTY

- Damages through incorrect installation care and maintenance (refer to instructions)
- Water damage, insect infestation, man-made or natural disaster, stains or mechanical damages to the surface that is caused by incorrect treatment, use or storage (especially damage caused by high heel shoes, furniture, stones, pets ect.)
- Colour change and variation from ageing of floor and climatic changes
- Warranty is nullified if product is renovated or repaired after installation (unless repaired by original supplier)
- Any associated costs such as rectification work, removal of fixtures or furniture, painting, accommodation, loss of time and incidental costs.
- Stains or reduction in gloss level due to normal use and or exterior applications