

## **Cleaning and Maintenance Guide — Illusions**

### **Preventative Maintenance:**

- Always protect floors when moving heavy objects to prevent permanent scratches and tears.
- Use appropriate wide floor protectors under tables, chairs, and any other heavy home furnishing to avoid permanent damage
- Mats should be used at all entrances to absorb soil and moisture. If mats are placed directly on top of the resilient floors, use mats without latex or rubber backings to avoid possible discoloration.
- Do not allow pets with unclipped nails to scratch or damage the floor.
- Avoid exposure to direct sunlight for prolonged periods of time. Use drapes or blinds to minimize direct sunlight during peak sunlight hours.

### **Routine Maintenance:**

- Daily removal of dirt and dust is important to prevent particles from abrading the surface of resilient floors.
- Sweeping, dust mopping, and vacuuming are recommendations to remove soil particles that can result in scratches and worn appearances.
- Do not use general household cleaners on your floor unless they are specifically for vinyl floors as it can leave dull residues on the surface.
- Do not use any kind of steam mop or heat mop on your floor
- Absorb wet spills as quickly as possible by blotting with white paper or cloth towels.
- It's a good idea to save a few planks in case of accidental damage.