

Care and Maintenance Guide

Routine Maintenance:

We recommend using an environmentally friendly, chemical free floor cleaner, we do not recommend a general floor detergent on the floors, because it can leave detergent residue on the flooring.

It is recommended to vacuum, sweep or mop the dust off the flooring on a daily basis to remove any soil or particles that can cause scratches or abrade the surface of the loose lay.

We do not recommend using a steam mop or any heat mop on the flooring to avoid damaging the surface of the floor.

We recommend ordering extra planks to have for spares, in the unlikely event you need to replace a plank.

We recommend absorbing water/liquid spills as soon as possible with a dry towel.

Preventative Maintenance:

We recommend using furniture wide floor protectors under all furniture, light or heavy, to prevent indentation or scratches.

When moving heavy furniture or appliances, always make sure the floor is protected to prevent any marks or scratches.

We recommend using mats at all entrances (outdoor and inside) to absorb moisture and keep dirt or soil. If you place entrance mats on top of the flooring – please ensure you use mats without latex or rubber backing to avoid possible discoloration.

Do not allow pets with unclipped nails to scratch or damage the floor.

We recommend using drapes or blinds to minimize direct sunlight during peak sunlight hours. We recommend avoiding exposure to direct sunlight for extended periods of time.



Do not use any scouring pads on the floors, or polishes, bleach or harsh chemicals. Avoid using acid substances, spirit based products. In the case of an accidental spill wipe up any spots as quickly as possible.



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